Frequently Asked Questions for Parents & Guardians

2027 Canada Winter Games

Find your questions

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About Team NB

Who is Team NB and who are its partners?

Many partners work together to support athletes. The key is knowing who leads each part of the Canada Games experience.

WHO DOES WHAT?

ATHLETE	COACH / MANAGER	PSO	TEAM NB
• Prepares & competes • Follows Code of Conduct • Participates in Team NB activities • Represents NB with pride	• Leads sport team • Leads training & competitions • Supports & supervises athletes • Main day-to-day contact	• Oversees sport pathway • Oversees selection • Supports coaches & managers • Ensures policy compliance	• Coordinates Team NB experience • Provides Team NB-wide support • Manages policies and logistics • Coordinates Games-time services

WHO DO I CONTACT?

START HERE: COACH / TEAM MANAGER

- Questions about your athlete's team, training, preparation or day-to-day team matters.
- Questions about team expectations and team communications.

CONTACT PSO

- Sport-specific concerns or concerns that require PSO support.
- Issues that cannot be resolved through the coach or manager.

CONTACT TEAM NB

- Questions about Team NB-wide requirements, policies, logistics or services that the PSO or Team Manager cannot address.
- Broader concerns that require support beyond the sport team.

YOUR ROLE:

SUPPORT THE JOURNEY - Be there through the highs, lows and everything in between.
ENCOURAGE INDEPENDENCE - Help your athlete take ownership of their experience.
BE A POSITIVE SUPPORTER - Support your athlete and the people who help them succeed.

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Plan

What are the key dates?

Week 1 Sports	Week 2 Sports
January 10th, 2027 Team NB Rally in Fredericton	**January 10th, 2027** Team NB Rally in Fredericton
February 26th, 2027 Travel Day to Québec City	**March 7th, 2027** Travel Day to Québec City
February 27th, 2027 Opening Ceremony and Games begin	**March 14th, 2027** Closing Ceremony and Games end
March 7th, 2027 Travel Day to NB	**March 15th, 2027** Travel Day to NB

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What Sports are taking place in week 1 or week 2?

Week 1	Week 2
Archery	Alpine Skiing
Cross-Country Skiing	Badminton
Curling (W/F)	Biathlon
Curling - Mixed Doubles	Curling (M)
Fencing	Figure Skating
Freestyle Ski *(no NB team)*	Gymnastics - Artistic
Hockey (M)	Gymnastics - Trampoline
Judo	Hockey (W/F)
Ringette	Karate
Speed Skating - Short Track	Snowboard
Table Tennis	Speed Skating - Long Track
Wheelchair Basketball	Sport Climbing
	Squash

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Watch and Support

Where are schedules, results, and live streams?

- Competition schedules and results: https://cg2027.gems.pro
- Most sports are expected to be available via live streaming or broadcast.
- More information will be shared as it becomes available.

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How do I get tickets?

- Athletes' families are invited to take advantage of a pre-sale period to purchase tickets. A dedicated amount has been set aside until January 13.
- The purchase link and guide for both sport and ceremony tickets has been sent to team managers who are responsible to share the information with families.

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Where can friends and family stay during the Games?

Parents, guardians and supporters can find accommodation information at:
https://book.avenuebooking.com/fr/jeux-du-canada
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Where can I purchase Canada Games merchandise?

Official 2027 Canada Winter Games merchandise: https://jeuxducanada2027.com/.
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Where can I purchase Team NB fan gear?

- Team NB is planning a small selection of Team NB-branded fan gear for purchase. Details will be shared at a later date.
- Parents and fans **are not authorized** to use the Canada Games Council, 2027 Host Society or any Team NB logos.

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Athlete experience

How will Team NB travel to the Games?

- Accredited Team NB athletes, coaches, managers and mission staff will travel together by bus, departing from Moncton with potential stops in Fredericton and Edmundston.
- Everyone **must travel with Team NB** unless an alternative arrangement has been approved in advance by Team NB.
- A **release form will be required** for anyone not travelling back to NB with Team NB (eg. athlete wishes to return with family). In these cases, **travel costs** are the responsibility of the participant.
- Forms and details will be provided to Provincial Sport Organizations and team managers at a later date.

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How will participants travel during the Games?

- Transportation is provided for accredited participants between the Athlete Village and competition venues.
- Spectator shuttles will also be available to accredited participants.
- Parents and guardians are **not authorized to transport athletes** to or from the Athlete Village or competition venues. However, they may take their child for a visit or meal **with prior approval** from the coach or manager.

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Where will athletes stay and eat?

- All accredited athletes, coaches and managers, must stay in the Athlete Village.
- The Athlete Village will consist of hotels in Québec City located **near the Centre des congrès de Québec**.
- All meals will be provided at the Athlete Village and sometimes at competition venues for accredited athletes, coaches, and managers.
- Dietary restrictions will be accommodated and will be identified during registration.

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What will my child receive as a member of the Team NB delegation?

- All accredited athletes, coaches, managers, and mission staff) will receive a free Team NB Ceremonial kit which includes a winter jacket, hoodie, long sleeve, t-shirt, toque, gloves and backpack.
- Participants will also receive a set of trading pins. Teams may bring other municipal or community pins.
- The Government of New Brunswick and MLA offices **do not provide provincial trading pins**.
- **The Provincial Sport Organization (PSO) is responsible** for competition uniforms and other sport-specific items.

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Support and Contact

What medical services are available?

- Medical services are available to accredited participants. The Host Society's medical team will provide:
    - therapeutic care,
    - infectious disease prevention,
    - psychological services,
    - nursing care,
    - access to dental and optometry services.
- More information about accessing these services will be shared closer to the Games.

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Are there events for parents and guardians?

- **January 10, 2027:** Parents and guardians will be invited to a short afternoon ceremony during the Team NB Rally.
- Athletes will participate in the Rally for the full day.
- Team NB will host **an online parent/guardian information session** before departure. The session will cover expectations, roles and responsibilities, communication, medical services, and other important Games-related details.
- No other formal parent or guardian events are currently planned.

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Where can I find more information?

For additional information, please refer to:

- Canada Games Council
- 2027 Canada Winter Games Host Society
- Team NB: www.teamnb.ca & Social Media channels (Facebook /Instagram)
- **Start with your team manager** for most questions. Contact Team NB or the Host Society directly, only if the issue cannot be resolved through your team manager or the PSO.

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